



ORGANIZATION CONTACTS

877-636-2648 or 281-219-4100

CUSTOMER SERVICE HOURS (7am – 5:30pm)

Sabrina Garza - Customer Service Manager
sgarza@lapolla.com

ORDER PLACEMENT

SHIPMENT VERIFICATION

WAREHOUSE INVENTORY INQUIRY

Resolve Customer / Material Complaints

Overall Customer Service Support

Customer Svc Team/ CustomerService@lapolla.com

Anahi (Ana) Cadena – Key Accounts

Roxanne Alexander – Customer Service

Pam Haggerty – Customer Service

Rebecca Perez – Customer Service

Inventory Control and Logistics – logistics@lapolla.com

Mike Frank, Director of Manufacturing
mfrank@lapolla.com / cell: 713-254-7640

Special Production requirements

Overall Production and Logistics Coordination

Credit Department – Receivables@lapolla.com

T: 281-219-4100 / FAX: 281-219-4123

Diana Rodriguez, Credit Manager
[drodriguez@lapolla.com](mailto:droduiguez@lapolla.com)

Hermalinda Morales, Accounts Receivable

New account setup

Credit applications and Collections (U.S. and Canada)

Payment negotiations (NTO, Job Liens, Joint Check)

Process customer payments

Credit Limit Review

Month End Statements and Mid-month reminders

Account reconciliations

Horacio Montoya, Accounts Receivable

Credit & Debit Memos to Customer accounts

Customer Payment Application

Sales Tax Exemption

Marketing Administration / FAX: 281-219-4106

Jennifer Jones, Director of Marketing
jjones@lapolla.com / cell: 281-755-4094

Marketing Strategy

Literature Fulfillment to Sales Staff

Print and Web Advertising

Tradeshaw Coordination

Campaign Analysis

AIA Registration and Certifications

EQUIPMENT TECHNICAL SERVICES

TechServiceGroup@lapolla.com

T: 281-219-4100 / F: 281-219-4106

Noel Nadeau, Logistics & Equipment Operations Mgr
nnadeau@lapolla.com / cell: 832-795-4279

Rig Quotes, Sales and Service

Graco and other equipment Spare Parts Purchasing

Dakota Weathersby, Parts & Equipment

dweathersby@lapolla.com / cell: 281-906-3348

PRODUCT TECHNICAL SERVICES

Shana Rand, Lab Administrator
srand@lapolla.com

Manage and Distribute Technical Documents

Customer/Material Problem Report (CMPR)

Complaints resolution between: CMPR@lapolla.com

Sales-Customer-R & D- Tech Svc

Steve Williams, Technical Director

swilliams@lapolla.com / cell: 713-446-9437

Product Credentials

Codes and Approvals

Application Guidelines

Product Technical Data

Approved Applicator Program

Warranty Issuance

Nick Skadberg, Engineering Dept Manager

nskadberg@lapolla.com / cell: 832-588-5784

AIA Certifications / Lunch & Learn Requests

MANAGERIAL SUPPORT

Harvey Schnitzer, COO

hschnitzer@lapolla.com / cell: 713-702-3191

Exec Support to the Production and Purchasing Depts

Michael T. Adams, Exec. VP and CGO

madams@lapolla.com / cell: 713-344-8335

Fax: 281-219-4710 use for contracts and agreements

Executive Support to the Credit Department

Monica Longtin, VP – Operations

mlongtin@lapolla.com / cell: 713-397-0725

Executive Support to the Customer Service Department

Dave Feitl, VP - Sales

dfeitl@lapolla.com / cell: 972-800-1513

Executive Support to the Sales and Technical Svc Depts



SALES GROUP

Jeff Smith, Regional Sales Manager – Midwest / jsmith@lapolla.com / cell: 816-398-5831
Chase Wilson, Territory Manager – Northwest / cwilson@lapolla.com / cell: 303-653-8994
Scott Henderson, Territory Manager – Midwest / shenderson@lapolla.com / cell: 612-655-6590
Allen Lenartz, Territory Manager – Midwest / alenartz@lapolla.com / cell: 616-485-2317
John DiAngelo, Territory Manager – Pacific Northwest / johnd@lapolla.com / cell: 360-907-9807

Keith Van Stavern, National Sales Manager – South / keithv@lapolla.com / cell: 214-287-3626
David Woolsey, Territory Manager – Central / dwoolsey@lapolla.com / cell: 210-607-0274
Heath Watkins, Territory Manager – South / hwatkins@lapolla.com / cell: 256-504-8499

Kurt Behner, Regional Sales Manager – Northeast / kbehner@lapolla.com / cell: 717-542-4549
Norman Laylon, Territory Manager – Northeast / nlaylon@lapolla.com / cell: 210-995-3961
Ken Ashcom, Territory Manager – Northeast / kashcom@lapolla.com / cell: 610-592-8537
Blaine Flore, Territory Manager – Northeast / bflore@lapolla.com / cell: 339-226-1804
Mike West, Roofing Sales / mwest@lapolla.com / cell: 440-714-7862

David Grimes, Territory Manager – West / dgrimes@lapolla.com / cell: 916-296-6046
Robby Sutton, Territory Manager – West / rsutton@lapolla.com / cell: 310-625-0812
Erin Easter, Territory Manager – Southwest / eeaster@lapolla.com / cell: 480-291-2855
Scott West, Territory Manager – Southwest / swest@lapolla.com / cell: 480-431-9404

Tom Callahan, Territory Manager – Southeast / tcallahan@lapolla.com / cell: 404-387-7109
Jake Condict, Territory Manager – Florida / jcondict@lapolla.com / cell: 813-833-7256

Dave Ennis, Territory Manager – Canada / dennis@lapolla.com / cell: 647-625-0361

TECHNICAL SERVICE GROUP

Justin Strombeck, Field Technical Services Manager / jstrombeck@lapolla.com / cell: 832-627-2724
Jim Watkins, Field Technical Service – South / jwatkins@lapolla.com / cell: 713-819-9089
Matt Scoggins, Field Technical Service – South / msscoggins@lapolla.com / cell: 832-509-9366
Mark Yoder, Field Technical Service – North / myoder@lapolla.com / cell: 574-354-9800
Dan Kinard, Field Technical Service – East / dkinard@lapolla.com / cell: 832-791-6935
Kelly Pickering, Field Technical Service – West / jpickering@lapolla.com / cell: 801-717-5929